

Visa Concierge - Phone Numbers and Email Addresses



Country	Program	Phone Number	Email addresses
AUSTRALIA	Platinum	1800 639 607	
AUSTRALIA	Infinite	1800 233 688	AustraliaPlatinum@conciierge-asia.visa.com
AUSTRALIA	Signature	1800 555 647	AustraliaSignature@conciierge-asia.visa.com
AUSTRALIA	IDD	1800 555 652	AustraliaInfinite@conciierge-asia.visa.com
AUSTRIA	IDD	0800 293 083	
Bangladesh	Platinum	8809610991062	BangladeshPlatinum@conciierge-asia.visa.com
Bangladesh	Infinite	8809610991063	BangladeshSignature@conciierge-asia.visa.com
Bangladesh	Signature	8809610991064	BangladeshInfinite@conciierge-asia.visa.com
Bangladesh	IDD	8809610998514	
Belgium	IDD	0800 78464	
Brunei	Infinite	(8001111) 1866 775 3708	BruneiPlatinum@conciierge-asia.visa.com
Brunei	Platinum	8014603	BruneiSignature@conciierge-asia.visa.com
Brunei	Signature	8014604	BruneiInfinite@conciierge-asia.visa.com
Brunei	IDD	(8001111) 1866 765 9643	
Cambodia	Platinum	1800 209 684	CambodiaPlatinum@conciierge-asia.visa.com
	Infinite		CambodiaInfinite@conciierge-asia.visa.com
	IDD		
Canada	IDD	1866 639 1910	
China	Signature	400 8811 246	
China	Infinite	400 8811 247	ChinaSignature@conciierge-asia.visa.com
China	Platinum	400 8811 401	ChinaInfinite@conciierge-asia.visa.com
China	IDD	400 8811 457	ChinaPlatinum@conciierge-asia.visa.com
Denmark	IDD	8088 3413	
France	IDD	0800 908 852	
Germany	IDD	0800 1822 809	
Greece	IDD	00800 4412 1091	
Hong Kong	Signature	800 967 024	HKSignature@conciierge-asia.visa.com
Hong Kong	Infinite	300 285 89	HKInfinite@conciierge-asia.visa.com
Hong Kong	Platinum	800 900 781	HKPlatinum@conciierge-asia.visa.com
Hong Kong	IDD	800 901 869	
Hungary	IDD	06800 14351	
India	Signature	0008 00050 1198	IndiaSignature@conciierge-asia.visa.com
India	Infinite	0008 00442 0011	IndiaInfinite@conciierge-asia.visa.com
India	Platinum	0008 00442 0012	IndiaPlatinum@conciierge-asia.visa.com
India	IDD	0008 00050 4254	
Indonesia	Signature	0018 0344 1226	IDSsignature@conciierge-asia.visa.com
Indonesia	Infinite	0018 0344 1239	IDInfinite@conciierge-asia.visa.com
Indonesia	Platinum	0018 0344 1568	IDPlatinum@conciierge-asia.visa.com
Indonesia	IDD	0018 0344 1235	
Italy	IDD	800 781 767	
Japan	Infinite	0120325561	
Japan	Platinum	0120206771	JapanPlatinum@conciierge-asia.visa.com
Japan	IDD	0120101527	JapanInfinite@conciierge-asia.visa.com
Japan	Issuer Line	0120756250	
Macau	Signature	0800 455	MacauSignature@conciierge-asia.visa.com
Macau	Infinite	0800 711	MacauInfinite@conciierge-asia.visa.com
Macau	Platinum	0800 707	MacauPlatinum@conciierge-asia.visa.com
Macau	IDD	0800 706	
Malaysia	Infinite	1800 805 574	MalaysiaPlatinum@conciierge-asia.visa.com
Malaysia	Platinum	1800 805 571	MalaysiaSignature@conciierge-asia.visa.com
Malaysia	Signature	1800 803 006	MalaysiaInfinite@conciierge-asia.visa.com
Malaysia	IDD	1800 805 572	
Netherlands	IDD	0800 0232 963	
New Zealand	Platinum	0800 103 407	
New Zealand	IDD	0800 103 298	NewZealandPlatinum@conciierge-asia.visa.com
Nigeria	IDD	07080 601 852	
Philippines	Infinite	1800 8908 6593 (Globe and Touch Mobile)	PHInfinite@conciierge-asia.visa.com
		1800 1441 0080 (PLDT, Smart and Sun)	PHPlatinum@conciierge-asia.visa.com
Philippines	Platinum	1800 8908 6598 (Globe and Touch Mobile)	PHSignature@conciierge-asia.visa.com
		1800 1441 0081 (PLDT, Smart and Sun)	
Philippines	Signature	1800 8908 6594 (Globe and Touch Mobile)	
		1800 1441 0082 (PLDT, Smart and Sun)	
Philippines	IDD	1800 1441 0078 (PLDT, Smart and Sun)	
		1800 8908 6595 (Globe and Touch Mobile)	
Portugal	IDD	800 844 035	
Singapore	Infinite	1800 8232 049	SGPlatinum@conciierge-asia.visa.com
Singapore	Platinum	800 4481 249	SGSignature@conciierge-asia.visa.com
Singapore	Signature	800 4481 450	SGInfinite@conciierge-asia.visa.com
Singapore	IDD	800 4481 292	
South Korea	Infinite	080 4880 880	KoreaInfinite@conciierge-asia.visa.com
South Korea	Platinum	080 7630 883	KoreaPlatinum@conciierge-asia.visa.com
South Korea	Signature	080 4840 880	KoreaSignature@conciierge-asia.visa.com
South Korea	IDD	080 4850 880	
Spain	IDD	900 948 965	

Sri Lanka	Infinite	2027106	
Sri Lanka	Signature	2027105	SriLankaInfinite@concierge-asia.visa.com
Sri Lanka	Platinum	2027107	SriLankaSignature@concierge-asia.visa.com
Sri Lanka	IDD	2029164	SriLankaPlatinum@concierge-asia.visa.com
Sweden	IDD	020 790 941	
Switzerland	IDD	0800 835 270	
Taiwan	Infinite	0080 1103 966	TaiwanInfinite@concierge-asia.visa.com
Taiwan	Platinum	0080 1444 124	TaiwanPlatinum@concierge-asia.visa.com
Taiwan	Signature	0800 666 112	TaiwanSignature@concierge-asia.visa.com
Taiwan	IDD	0080 1444 193	
Thailand	Infinite	0018 00441 1252	ThailandInfinite@concierge-asia.visa.com
Thailand	Platinum	0018 00441 1248	ThailandPlatinum@concierge-asia.visa.com
Thailand	Signature	0018 00441 1259	ThailandSignature@concierge-asia.visa.com
Thailand	IDD	0018 00441 3327	
UK	IDD	0800 169 5187	
US	IDD	1866 670 0977	
Vietnam	Telco 1 - Mobifone	121020032	VietnamPlatinum@concierge-asia.visa.com
Vietnam	Telco 2 - Vinaphone	12011169	VietnamSignature@concierge-asia.visa.com
Vietnam	Telco 3 - Viettel	12280780	VietnamInfinite@concierge-asia.visa.com
Myanmar	All programs	1658245	MyanmarPlatinum@concierge-asia.visa.com MyanmarSignature@concierge-asia.visa.com MyanmarInfinite@concierge-asia.visa.com
Mongolia	Platinum	N/A	MongoliaPlatinum@concierge-asia.visa.com

NOTE: For travelling customers, please refer to the IDD of country of destination